

Locker General Terms and Conditions

1. Subject and purpose

General Terms and Conditions (GTC) is issued by ATTROY Kft., the service provider, with the aim of ensuring continuous cooperation between the company and its customers.

2. Prices

2.1. The prices shown on the web shop are current prices. The price list is only valid together with the seller's comments. We reserve the right to change prices.

3. Order and confirmation

3.1. Customer orders are confirmed in the form of a voucher.

4. Deadline for completion

4.1. The completion date is adjusted to the start and end times of the festivals.

5. Conditions

5.1. Locker owners can share their locker with a travel companion or friend, but we can only provide two keys. We do not recommend recording both keys for security reasons.

5.2. If a key is lost, we provide a second key free of charge. If the second key is also lost, we provide a replacement locker free of charge.

5.3. The locker area is monitored 24 hours a day, 7 days a week by CCTV. We keep the recording for 21 days. In the event of a suspicious event, the customer has the right to inspect it on site. The recordings will be forwarded to the local police upon request.

5.4. The lockers are insured for 300 EUR/piece. If you want to place more values than this, please rent more lockers. Our liability is a maximum of 300 EUR/locker.

5.5. The owner of the locker is responsible for the contents of the locker. It is forbidden to store flammable substances, weapons or any illegal substances in the locker.

6. Payment

6.1 You can pay in advance through the Heineken Balaton Sound Festival webshop retailers system.

7. Warranty

7.1. Warranty provided in accordance with Hungarian laws. Since we cannot control the humidity in the festival area, if you have any sensitive equipment, ask our colleague for an airtight bag. Bags are provided free of charge.

Final provisions

These General Terms and Conditions are considered a complete agreement, and if accepted, they will supersede every previous contract between the parties in writing or verbally, or in any other way. By the use of the service, it shall be considered that the client has accepted the present GTC.